

## **Запитання до заліку**

1. A warm welcome to the world's most colourful city - Singapore.
2. Greeting and introducing guests
3. Car hire.
4. Arriving in Cape Town.
5. User's perceptions of hotels.
6. Registration new arrivals.
7. It's my job: being a concierge
8. Inside tourism: information.
9. TIC.
10. Being a resort rep.
11. Holiday health
12. Tips on tipping.

### **Граматичні теми:**

1. Passive Voice.
2. Present, Past, Future Simple Passive.
3. Present, Past Continuous Passive.
4. Present, Past, Future Perfect Passive.
5. Modals: can, could, may, might, must, should, ought to, have to, to be to, need.