

# 3 A

When a man opens the car door for his wife it's either a new car or a new wife.

*Duke of Edinburgh, husband of Queen Elizabeth II*

## Modern manners

### 1 READING

a Read the text. Mark the sentences T (True) or F (False).

- 1 Americans are ruder now than 20 years ago.   T
- 2 People are ruder in the country than in cities.
- 3 Most people said they speak loudly on their mobile phones in public places.
- 4 Many people think that technology is making us ruder.
- 5 People are more stressed now than years ago.
- 6 On Amtrak trains there is a carriage reserved for mobile phone users.

b Look at the **highlighted** words. What do you think they mean? Check with your dictionary.

c Complete the sentences with the **highlighted** words.

- 1 A lot of modern technology is designed for individual use, for example iPods.
- 2                    talking loudly on their mobiles, some people also interrupt conversations to take a call.
- 3 Mobile phones are very useful.                   , they can also be very annoying.
- 4 We should all improve our manners                    everyone can live together more happily.
- 5 Almost everyone has a mobile phone,                    not everyone uses it every day.

d Underline five other words or phrases. Use your dictionary to look up their meaning and pronunciation.

## Changing manners

**The fast, high-tech lives of Americans have had a big effect on American society. Bad manners and behaviour have become typical in our hurried world, from angry drivers to loud mobile phone conversations in public.**

Many Americans believe that manners have got worse and official figures confirm this. In a recent survey, nearly 70% said that people are ruder than they were 20 or 30 years ago. This is true of both large and small towns, **although** 74% of those living in cities said that people have become ruder, compared with 67% in rural areas. However, few people believe that they have bad manners themselves!

**For example**, only 8% in the questionnaire admit they have ever used their mobiles in public in a loud or annoying way.

Many people blame new technology for our changing

manners. Computers, iPods, and mobile phones take us away from face-to-face contact, as well as also being very annoying in public places. 'All of these things result in a world with more stress, more chances for people to be rude to each other,' said Peter Post, an instructor on business manners.

But what can we do about it? Some people would like to see a railway carriage reserved for mobile users, so that the rest of us can travel in peace and quiet. In fact, one American train company, Amtrak, has banned mobile phones in one carriage of some trains, which is called a 'Quiet Car'.



## 2 GRAMMAR *must, have to, should* (obligation)

a Circle the correct option. If both are possible, circle them both.

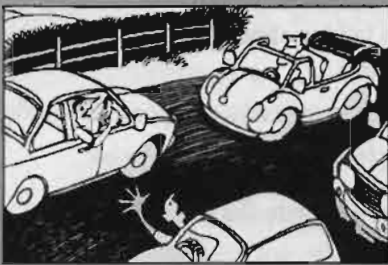
# Some useful **TIPS** for tourists to the UK



1 You **should** / **have to** always carry an umbrella. British weather is very changeable and rain is always a possibility.

2 If you want to ask someone a question in the street, you **must** / **should** say 'Excuse me!' to attract their attention.

3 You **must** / **should** drive on the left!



4 You **must** / **have to** wear a seatbelt at all times in a car.

5 You **mustn't** / **don't have to** pay to visit most museums and art galleries. Entrance is usually free.



6 You **shouldn't** / **don't have to** leave a tip in a restaurant but if service has been good, 10% extra is a normal amount to leave.

7 If you are sightseeing in London, you **must** / **should** buy a Travelcard which gives you cheaper travel on trains, buses, and the London Underground.

8 You **mustn't** / **don't have to** smoke in any public building. It is prohibited by law.

9 When talking to British people you **shouldn't** / **don't have to** ask very personal questions (like *How much do you earn?*) as some people might think this was rude.

10 You **must** / **should** go for a trip on the London Eye. The view of London from the top is magnificent.



b Correct any mistakes in the **highlighted** phrases. Tick (✓) the correct sentences.

1 My mother is a nurse and **she often should work** weekends.

she often has to work

2 **You should to have a rest**. You look exhausted.

\_\_\_\_\_

3 In the future **everyone will must speak** English and Chinese.

\_\_\_\_\_

4 **Do you have to wear** a suit and tie at work?

\_\_\_\_\_

5 **I must stay in bed** yesterday as I didn't feel well.

\_\_\_\_\_

6 **You don't have to park** here. It's 'no parking.'

\_\_\_\_\_

7 **I didn't have to get a taxi**. Lina took me to the airport.

\_\_\_\_\_

8 **People mustn't answer** their mobiles when they are talking to someone.

\_\_\_\_\_

**Study Link** Student's Book p.134 Grammar Bank 3A

### 3 VOCABULARY mobile phones

Complete the sentences.

- If you want to send a message to someone, you can t ext \_\_\_\_\_ them.
- When you call somebody and they are already talking, the line is e \_\_\_\_\_ or b \_\_\_\_\_.
- When you finish a phone call you h \_\_\_\_\_ up.
- If you want to call someone, you first have to d \_\_\_\_\_ their number, by pressing some keys.
- The sound your mobile makes when someone calls you is a r \_\_\_\_\_ t \_\_\_\_\_.
- If you phone someone and they don't answer, you can c \_\_\_\_\_ b \_\_\_\_\_ later.
- You must remember to s \_\_\_\_\_ o \_\_\_\_\_ your mobile when you go into a theatre or concert hall.
- If you call someone and their mobile isn't on, you can leave a m \_\_\_\_\_ on their v \_\_\_\_\_ m \_\_\_\_\_.
- If you use your phone when you are driving, you must use a 'h \_\_\_\_\_ f \_\_\_\_\_' phone.
- If you want to dial a number quickly, you can use sp \_\_\_\_\_ dialling.

### 4 PRONUNCIATION sentence stress, phonetics

a Underline the words which you usually stress in these sentences.

- You must take your passport or identity card when you go to Italy.
- We should call the restaurant to book a table.
- You mustn't park your car on the pavement.
- Children shouldn't watch more than two hours' television a day.
- Do you really have to work on Saturday?
- You don't have to be a member to play at this club.
- We had to buy a new car last month.

b Write the words.

- 'mænəz/ manners      4 'bɪzɪ/ \_\_\_\_\_
- 'mɑsnt/ \_\_\_\_\_      5 'məʊbail/ \_\_\_\_\_
- 'ʃʊdnt/ \_\_\_\_\_      6 'mesɪdʒ/ \_\_\_\_\_

c Practise saying the sentences in a and the words in b.

### More Words to Learn

Write translations and try to remember the words.

| Word                             | Pronunciation  | Translation |
|----------------------------------|----------------|-------------|
| guests <i>noun</i>               | /gests/        |             |
| disgusting <i>adjective</i>      | /dɪs'gʌstɪŋ/   |             |
| mad (crazy) <i>adjective</i>     | /mæd/          |             |
| complain (about sth) <i>verb</i> | /kəm'pleɪn/    |             |
| do (sb) a favour <i>verb</i>     | /du: ə 'feɪvə/ |             |
| pour (a drink) <i>verb</i>       | /pɔ:/          |             |
| step on (sb's foot) <i>verb</i>  | /step ɒn/      |             |
| swallow <i>verb</i>              | /'swɒləʊ/      |             |
| translate (into) <i>verb</i>     | /træns'leɪt/   |             |

### LISTENING

a Listen to a man talking about using mobiles phones. What does he think?

- He doesn't mind people who use mobiles in public.
- He hates people who use mobiles in public.

b Listen again and complete the sentences.

- I think you should \_\_\_\_\_ from other people when you're talking on a mobile.
- It doesn't really \_\_\_\_\_ me, but some people find it very \_\_\_\_\_.
- As \_\_\_\_\_ I know, you mustn't use a mobile \_\_\_\_\_ in a car.
- Switching off your mobile in class is just \_\_\_\_\_.
- I suppose people \_\_\_\_\_ it, but it can be very \_\_\_\_\_ to listen to!

c Listen again with the tapescript on p.76 and try to guess the meaning of any words that you don't know. Then check in your dictionary.

**Study Link** MultiROM

**Study Link** Student's Book p.157 Sound Bank

**Study Link** www.oup.com/elt/englishfile/intermediate