

G obligation and prohibition: *have to, must, should* V phone language P silent consonants

## 1 VOCABULARY phone language

## a Match the words from the list to definitions 1–12.

call back cut sb off dial engaged / busy go off  
hang up leave a message put sb on hold ringtone  
swipe text-/message voicemail

- 1 to send sb a message using a mobile phone  
text / message
- 2 to make a caller wait until the person they want to talk to is free  
put sb on hold
- 3 to phone sb again or phone sb who called you earlier  
call back
- 4 to start ringing  
ringtone
- 5 to record information for sb to listen to later  
voicemail
- 6 an electronic system that can store messages so that you can listen to them later  
text / message
- 7 to stop or interrupt sb's phone conversation  
cut sb off
- 8 to push the buttons on a phone to call a number  
dial
- 9 the sound your phone makes when sb is calling you  
ringtone
- 10 to move content across a screen using your finger  
swipe
- 11 meaning that a phone is in use and can't be called  
engaged / busy
- 12 to end a phone conversation and put the phone down  
hang up

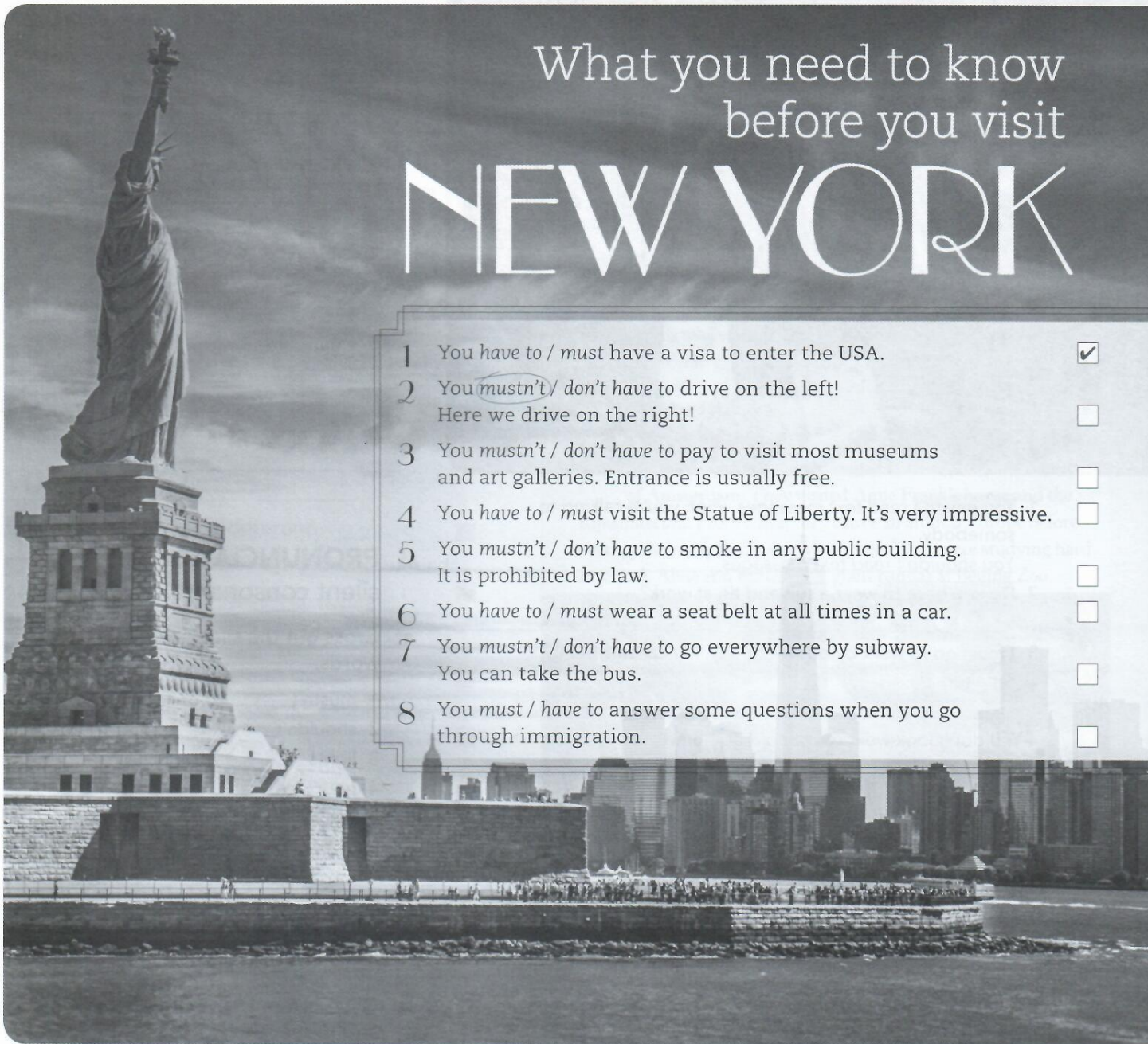
## b Complete the sentences with the words from a.

- 1 I wanted to speak to my boss personally, so I didn't leave a message.
- 2 If I give you my phone, you can \_\_\_\_\_ through my holiday photos.
- 3 We turned off our phones at the start of the film to make sure they didn't \_\_\_\_\_.
- 4 We were \_\_\_\_\_ when the train I was on went into a tunnel.
- 5 I need to choose another \_\_\_\_\_ because I never hear the one I've got.
- 6 I couldn't talk to my bank because the phone was \_\_\_\_\_.
- 7 When you call big companies they often \_\_\_\_\_ you \_\_\_\_\_ for a long time.
- 8 John isn't answering his phone, so I'll have to \_\_\_\_\_ later.
- 9 Did you listen to your \_\_\_\_\_ last night? I left you a message.
- 10 I usually \_\_\_\_\_ when companies call me to try to sell me something.
- 11 I don't have to \_\_\_\_\_ my friends' numbers because they're all in my contacts.
- 12 Can you \_\_\_\_\_ your brother and tell him we're going to be late?



## 2 GRAMMAR obligation and prohibition

- a Read the article. If both forms are correct, tick (✓) the sentence.  
If only one form is correct, circle the correct form.



What you need to know  
before you visit  
**NEW YORK**

- 1 You *have to* / *must* have a visa to enter the USA.
- 2 You mustn't / *don't have to* drive on the left!  
Here we drive on the right!
- 3 You *mustn't* / *don't have to* pay to visit most museums  
and art galleries. Entrance is usually free.
- 4 You *have to* / *must* visit the Statue of Liberty. It's very impressive.
- 5 You *mustn't* / *don't have to* smoke in any public building.  
It is prohibited by law.
- 6 You *have to* / *must* wear a seat belt at all times in a car.
- 7 You *mustn't* / *don't have to* go everywhere by subway.  
You can take the bus.
- 8 You *must* / *have to* answer some questions when you go  
through immigration.

- b Complete the sentences with *must*, *mustn't*, *should*, or *shouldn't*.

- 1 Adam *must* \_\_\_\_\_ pass all his exams or he won't be able to go to university.
- 2 I think you \_\_\_\_\_ buy the blue dress not the red one. It suits you better.
- 3 You \_\_\_\_\_ take phones into the exam room.
- 4 You \_\_\_\_\_ eat so many sweets. They aren't good for you.
- 5 You \_\_\_\_\_ be quiet when you're in the library.
- 6 Who do you think we \_\_\_\_\_ invite to the party?
- 7 I know I \_\_\_\_\_ go out tonight, but I really want to go to the concert.
- 8 I \_\_\_\_\_ forget to call my sister back. She left me a message this morning.

- c Correct any mistakes in the highlighted phrases. Tick (✓) the correct sentences.



- 1 You **mustn't** read text messages when you're talking to somebody.   
*You shouldn't read text messages*
- 2 Do you **have to** wear a suit and tie at work?
- 3 I **must** go to work by bus yesterday. My car was being repaired.
- 4 You don't look well. You **should** go home.
- 5 You **don't have to** park here. It says 'no parking'.
- 6 My father is a nurse and **he often should** work nights.
- 7 In the future, perhaps **everyone will have to** speak English and Chinese.
- 8 I **mustn't** cook last night because we went out for dinner.

- d Write a sentence about an obligation in each of the places. Use *must*, *have to*, *should*, and *ought to*.

- 1 an airport  
*You should arrive two hours before the flight leaves.*
- 2 a cinema  
 \_\_\_\_\_
- 3 a football stadium  
 \_\_\_\_\_
- 4 a library  
 \_\_\_\_\_
- 5 a museum  
 \_\_\_\_\_
- 6 a swimming pool  
 \_\_\_\_\_

### 3 PRONUNCIATION

#### silent consonants

- a Cross out the silent consonants in the words.
- 1 mustn't
  - 2 shouldn't
  - 3 lights
  - 4 hour
  - 5 exhausted
  - 6 debt
  - 7 mortgage
  - 8 foreign
  - 9 wrong
  - 10 island
- b **4.1** Listen and check. Then listen again and repeat the words.